



Year in Review 2024



Outlook
Christian
Living

Aim & Mission, Philosophy and Values

Aim & Mission

We display God's love by caring for the physical, emotional, spiritual, and social needs of our elderly, whilst providing a loving and caring Christian atmosphere where residents' rights and dignity are respected, and where residents are supported in living life to the full.

Philosophy

We believe that the Bible is the Word of God and therefore has life directions for us all; and that each person is a unique individual with their spiritual, physical, emotional, and social needs.

Values

We place a high value on:

- Treating all residents with love, compassion, and dignity.
- Operating as an effective and cohesive team.
- Delivering a consistently high standard of care.
- Supporting residents living as independently and safely as possible.
- Building relationships based on trust, integrity, and friendliness.

BOARD CHAIR MESSAGE



Bram vander Jagt

This year at Outlook Christian Living has been an incredible time of blessing and achievement.

To the absolute credit of our staff, well-led by Jacques our CEO, our aged care home was able to achieve a Five Star Rating for caregiving. This is an amazing achievement given the huge amount of compliance and incredibly demanding standards that are imposed by the Government.

Along with other Board members, I was privileged to attend our recent Staff Awards event. Seeing the mutually supportive attitude, dedication and excitement of people was quite humbling but at the same time exciting and reassuring. The event program included a well-produced video that highlighted the positive culture amongst staff and the obvious comfort and contentment of residents. This made me feel deeply grateful for the amazing work done at all levels, as the Board always seeks to provide an environment and resources to support staff in using their valuable experience and God-given talents to care for our residents.

The Board holds regular meetings to receive reports from management and sub-committees specifically overseeing clinical care, finance, pastoral care and strategic planning. This year we were privileged to have Jon Vanderbom join the Board. Jon is a highly qualified and experienced senior nurse and makes a valuable contribution to our team. Sadly our Secretary John Visser has given notice that he will be retiring from his role at the end of this year. We are very thankful for John's hard work and dedication in supporting and guiding the workings of the Board, and it will be difficult to replace him. Please pray for the Board as we search for a new person to take up the position of Secretary in 2025.

We are grateful to all of our residents that you have chosen to be a part of the Outlook Christian living community. Our commitment is to care for you in the best possible way and we pray that you enjoy each day with us.

BOARD

Chair: Bram vander Jagt

Vice Chair: Harold Dykstra

Secretary: John Visser

Treasurer: Joe Harmelink

Members: Nelleke Arnold, Nelly Foley, Benjamin Keller, Abe Polderman, Fenna Schaddee van Dooren, Corey Van Garderen, Jon Vanderbom

BOARD COMMITTEES

Finance, Risk & Audit Committee:

Joe Harmelink (Chair), Jacques de la Porte, Lachlan Rogers, Corey Van Garderen

Quality & Safety Committee:

Nelly Foley (Chair), Elizabeth Adepoju, Jans Amuwala, Jacques de la Porte, Harman Dhaliwal, Helen Van Garderen, Jon Vanderbom

EXECUTIVE

Chief Executive Officer:

Jacques de la Porte

Financial Controller:

Lachlan Rogers

Residential Services Director:

Elizabeth Adepoju

SENIOR MANAGERS

Admissions & Aged Care Operations Manager:

Karen Edmonds

Clinical Care Manager:

Harman Dhaliwal

Quality & Clinical Support Manager:

Jans Amuwala

AUDITORS

Saward Dawson
Blackburn, Victoria

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CEO MESSAGE



Jacques de la Porte

It continues to be a privilege to be part of the lives of our Outlook Christian Living village and aged care residents. While I regularly spend time with residents across all four of our sites, the vast majority of our administration is related to the operation of our aged care home, which is subject to far greater regulatory oversight than our retirement villages.

Over the past year, we've seen the aged care sector begin to take tangible steps toward fulfilling the goals outlined in the Government's reform agenda. There's a growing awareness of the critical link between proper funding, modern regulations, and a well-supported workforce and how these factors are necessary for delivering quality care and services to residents. Although the sector still faces challenges in achieving long-term stability and support, there has been substantial progress. Workforce pressures, particularly around securing staff like registered nurses, are easing but remain a concern.

I was pleased with the Fair Work Commission's decision in March 2023 to raise wages for certain aged care workers by 15%, effective from 30 June 2023. Fair compensation is essential for valuing staff contributions, stabilising the workforce, reducing turnover, and attracting new talent to the sector.

It remains the case that most aged care providers are operating at a loss. Outlook Christian Living found the year more stable from an operating and financial perspective.

Financial results for the year improved, with a 33% increase in total income from \$11,535,468 to \$15,348,214. These results are partly due to a significant increase in average occupancy, improved investment returns, improved roster management, and a substantial reduction in Agency Staff usage.

I am pleased to report that we have been able to reinvest our funds into essential capital improvements, ensuring our home and villages continue to meet the highest standards. These investments include new letterboxes and security cameras at Outlook Gardens and Olive Gardens villages, a smart TV and Wi-Fi at Olive Gardens, a defibrillator at Ebenezer, and the installation of a new elevator and new carpets/flooring at our aged care home. These refurbishments not only enhance the comfort and safety of our residents but also contribute to a more modern and welcoming environment for everyone.

I must thank our incredible staff and volunteers for their unwavering commitment and dedication to providing high-quality care and support to those in our community. We are deeply grateful for their contributions, and it is through their hard work that we can continue to deliver the exceptional level of care our residents deserve.

Additionally, I would also like to thank the Board for their continued support and guidance. Their leadership has been instrumental in helping us navigate challenges, and I appreciate the trust you have placed in us.

As we look to the future, my Executive team and I are optimistic about the year ahead. By the grace of God, we will continue to inspire and encourage our staff to provide high-quality care and services that reflect our mission and values. Together, we are committed to serving our residents with compassion, respect, and excellence.

RESIDENTIAL AGED CARE



Elizabeth Adepoju Residential Services Director

For the 95 residents who live in our Residential Aged care home a common theme that resonates is “home isn’t just a place, it’s a feeling”. It’s where we connect with each other, feel safe and loved, and find peace and happiness.

Grounded in our Christian faith, Outlook Gardens is committed to providing compassionate and holistic care to our elderly residents. Over the past year, our team has worked tirelessly to ensure that we continue to meet the evolving needs of our residents while adhering to the highest standards of care.

We continue to personalise care plans for each resident, focusing on their individual preferences, medical needs, and spiritual well-being. Our multidisciplinary team, including nurses, allied health professionals, and pastoral care workers, collaborates closely with residents and their families to ensure that all care plans are regularly reviewed and updated.

Recognising the growing number of people living with dementia, we are working on developing specialised care programs. These include sensory gardens, music therapy, and memory support activities designed to improve cognitive function and quality of life.

To improve care delivery, we have integrated new technologies in our electronic care management systems. These systems allow for more accurate and timely documentation of resident care as well as facilitate better communication between staff members.

The Aged Care Quality Standards are being strengthened as part of broader aged care reforms in response to the Royal Commission into Aged Care Quality and Safety. The aged care reforms include the development of a new Aged Care Act and regulatory model, and will put older

Australians first by improving quality, safety, and choice in aged care. The improvements increase protections for older people and empower them to exercise their rights, as well as better support continuous improvement in the sector. The strengthened Quality Standards clarify expectations of safe quality care and help guide providers to deliver the care that older Australians need and expect.

Outlook Gardens continues to meet and exceed the strengthened Quality Standards. Our focus on dignity, choice, and resident-centred care has been reinforced through regular internal audits and feedback from residents and their families.

In response to the ongoing aged care reforms, we have implemented several key changes to ensure compliance and improve the quality of our services. This includes refining our care planning processes to align with the new requirements, particularly around resident choice and the delivery of safe and effective care.

To align with new staffing and care minute requirements we ensure that our staffing levels meet or exceed mandated minimums and that all staff are appropriately skilled and supported to deliver high-quality care. We also conduct regular training on the latest aged care practices, dementia care, palliative care, and mental health support.

As we reflect on the past year, we are proud of the progress we have made. Our commitment to continuous improvement, coupled with our adherence to the latest legislative requirements, ensures that we remain a trusted provider of aged care services while staying true to our Christian values. We look forward to building on these successes in the coming year, always striving to deliver the best possible care for our residents.



1 A visit from some baby chicks
2 Mother and son
3 Busy hands at craft group

4 Playing games
5 Golf at the Olympics
6 Enjoying Happy hour

7 Playing Rummikub
8 Playing Sjoelen together
9 Walking group taking a break in the village

QUALITY & SAFETY INITIATIVES

Outlook Gardens' Clinical Governance Framework is pivotal in achieving our mission to deliver exceptional care and support, grounded in Christian values.

Over the past year, we introduced a new Clinical Governance Framework designed to answer a fundamental question: Are we delivering safe, effective, personalised, resident-centred care? This framework also ensures we consistently meet all required standards and resident expectations.

Key Achievements from the Past 12 Months:

1. **Centro Audit System:** We implemented the Centro audit system, providing benchmark data to assess the quality and safety of our care and support services.
2. **Incident Management System Enhancements:** Improvements were made to ensure incidents are correctly reported and analysed to prevent recurrence.
3. **Accreditation Readiness:** We've focused on aligning our practices with industry standards, not only to be prepared for accreditation but to maintain consistency and compliance at all times.
4. **Resident Experience and Engagement:** We are committed to collaborating with residents and their families. We've begun developing a resident strategy and establishing the Consumer Advisory Committee.
5. **Performance Reporting:** We now provide accurate and timely data on quality, safety, and experience for regular reporting across all levels, from the Board to frontline services.
6. **Safety Culture:** We are embedding a culture of safety to ensure Outlook Christian Living remains a safe, high-quality organisation.

Our clinical governance system supports a robust safety culture where:

- Staff feel confident reporting and escalating issues,
- We focus on learning and continuous improvement,
- We address systemic issues proactively,
- We take decisive action to enhance our services.





1,510
Maintenance tasks completed



442
Hairdressing appointments



78
Suggestions, compliments and complaints acted upon



33
Quality & Safety audits completed



25
New staff employed



590
Podiatrist treatments

107,947
Hours of personal and clinical care provided



863
Hours of staff training attended



AGED CARE - Lifestyle

Our Aged Care residents enjoy active and fulfilling days. Our energetic Lifestyle team enjoy assisting our residents to continue to maintain or revisit lifelong hobbies and interests, as well as discover new ones. All levels of interest and ability are catered for, keeping minds and bodies as active and engaged as possible. Residents are encouraged to choose from a wide variety of activities such as outings, exercises, games, art, crafts, discussions, gardening, musical events and individual hobbies. Over the past year, our residents have enjoyed...



Rummikub tiles placed





**424 Knitted squares
created during craft**



**1
Baptism**



**260
UNO games
completed**



**7,038
Footy tips
placed by residents
& staff**



**728
Games of
carpet
bowls**

**3,120 Minutes of
gentle exercises**



**96
Walking Group trips**



STAFF AWARDS

Coinciding with Aged Care Employee Day, our staff gathered in August to celebrate our annual Staff Awards. This yearly event gives us an opportunity to celebrate some incredible individuals who regularly go above and beyond to ensure that Outlook Christian Living is a wonderful place for everyone. Staff had the opportunity to share stories of how their peers demonstrate our organisational values.

We also take the time to celebrate our staff who have achieved a milestone length of service. Those who pass a milestone receive a recognition badge to proudly wear on their uniform. Our longest serving staff member has been with us for an incredible 19 years, with many others also having joined our team over 10 years ago.

Of course, Outlook Christian Living wouldn't be the same without our wonderful volunteers, who selflessly share their skills and heart with our residents. Our Staff Awards also give us an opportunity to honour and thank our volunteers for their generosity.

Award Winners:

- CEO Award **Mary Nagendirarajah**
- Above & Beyond Award **Gabriella Matera & Trudy Handakas**
- Team Player **AJ Durakoska & Kavita Kumari**
- Attitude & Enthusiasm **Amandeep Kaur & Shaaiza Shaznamee**
- Rising Star **Aura Fernandez**
- Clinical Excellence **Anjula Singh**

Length of Service Recipients:

5 Year

Janeth Agawin
Maria Bounds
Anna Mather
Shaaiza Shaznamee
Rudy Terlaak
Sisi Ve
Belinda Waterhouse

7 Year

Biljjana Canoska
Ilona Hercenberger
Monica Huntly
Long Le
Susan Liu
Gabriella Matera
Michelle Nolan

10 Year

Rachel Billing
AJ Durakoska
Adie Ongoco
Ashleigh Phillips

15 Year

Lorminda Guilledo
Chandrika Sinhalage



PASTORAL CARE

It is a unique privilege to walk alongside each of our residents through providing pastoral care and spiritual and emotional support. In addition to regular Christian programs and the encouragement of a regular caring conversation or prayer, pastoral care can become particularly important during times of transition, grief, illness and other difficulties.

Together with a team of volunteers, our Pastoral Care Coordinator, Michael de Kretser ensures that each resident has access to regular programs as well as confidential and individual pastoral care support when needed.

In addition to regular programs, Michael also facilitates an annual remembrance service for residents and staff to gather and remember residents who have passed in the last year. It is always a meaningful time to reflect on times spent together, and to honour those who are no longer with us.

Our pastoral care program is founded in our love for God and our Christian faith, and caring and compassionate support is offered to every resident, regardless of cultural or religious background.



**Michael
de Kretser**
Pastoral Care
Coordinator

VOLUNTEERS

Our volunteers bring so much enthusiasm and joy to Outlook Christian Living. We are very grateful for those who raise their hand to assist in so many ways, either at one of our retirement villages or within our aged care home. Some of the specific roles where volunteers are currently cheerfully involved include:

- Pastoral Care at Ebenezer, Olive Gardens and Outlook Gardens Retirement Villages
- Activities program at Outlook Gardens Aged Care
- Greeting guests and visiting with residents at Outlook Gardens Aged Care
- Leading Hymn Singing and Faith Stories programs at Outlook Gardens Aged Care
- Administration and Resident Support at Olive Gardens
- Running the kiosk at Outlook Gardens Retirement Village
- Assembling hymn singing folders for our aged care residents
- Arranging social events at Ebenezer, Olive Gardens and Outlook Gardens Retirement Villages

- Members and leaders of the Resident and Social Committees at Ebenezer, Olive Gardens and Outlook Gardens Retirement Villages
- Board members

We also appreciate our village residents contributing to community life in many informal ways, through helping at social events, supporting neighbours during difficult times, gardening and looking out for one another. We truly believe that Outlook Christian Living is an active community, and not simply a place to live.

Within our aged care home, we also welcome students on placement from their secondary or tertiary studies. Under the encouragement and supervision of our staff, these students are practicing their new skills as care staff or within our activities team. We love what these students bring to our community, and welcome the opportunity to contribute to the next generation of skilled professionals in our sector.

If you would like to volunteer some of your time at Outlook Christian Living, please let us know!

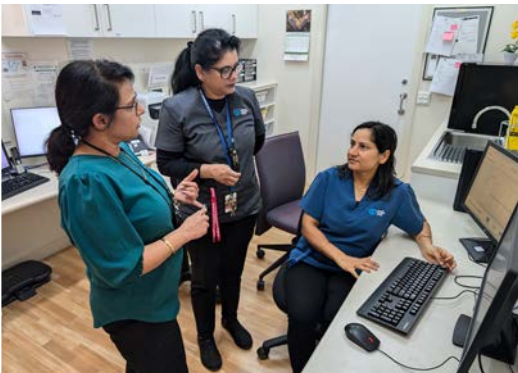


OUR PEOPLE

Every day, our dedicated team bring their very best to their roles. Our staff are committed to the wellbeing and care of our residents, and each staff member makes an important contribution to community life at Outlook Christian Living. We have skilled and compassionate people working across every part of our organisation – from assisting aged care residents with their daily routine, organising activities, ensuring our buildings and grounds are well-maintained, administering our finances and accounts, providing pastoral care, greeting visitors to one of our sites, and every other task in between! We support our staff to achieve their very best, and regularly offer opportunities for training and coaching.

We truly believe that our staff are our greatest asset, and we are grateful that they choose to invest their time and skills into our residents at Outlook Christian Living.

Throughout our retirement villages and aged care home, it's not unusual to find a team member chatting with a resident, sharing stories and experiences with one another across generations and cultures.



MAINTENANCE MANAGER

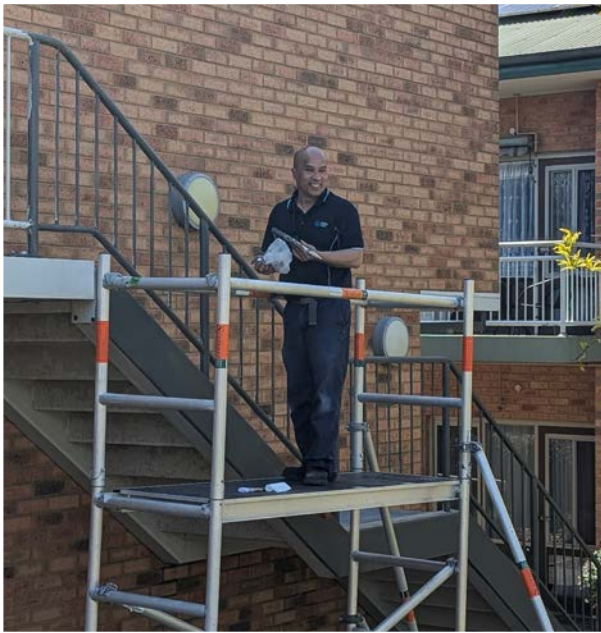
Another year has gone by quickly and we have been very busy in the Maintenance and Construction Department.

In our aged care home we have recently completed a refurbishment of our Banksia and Grevillea wings, with new carpet and vinyl throughout as well as repainting the common areas. All old corridor carpets have been replaced throughout the building, modernising and brightening the whole home. We were also pleased to create a new, more inviting office for the Lifestyle/ Activities team, and convert their old office into much-needed storage space.

Joey and his team are kept busy with day-to-day tasks throughout the home and ensuring they respond to maintenance requests as quickly as possible.

A lot of work has also been completed in our three villages, with 20 units handed over to new residents in the past year. In what has been our busiest year to date, the construction team have done nine major renovations, three medium-sized refurbishments and eight minor refurbishments. Our full-time gardeners have also been kept busier than usual. As well as maintaining lawns, flowering shrubs and trees, they have also used their talents to landscape the garden beds around our refurbished units.

I am grateful to have an amazing team of contractors and employees working together to keep all of our sites safe and well maintained. Our ongoing reward is to see happy residents enjoying their homes.



Greg Davenne
Construction &
Maintenance
Manager

RETIREMENT LIVING UPDATE

Our retirement villages continue to be warm places of welcome and social interaction for everyone. Residents get together regularly for both large organised and small informal gatherings. Combined village outings and events continue to strengthen friendships across the suburbs.

While each village has its own unique culture, there is a sense of unity in coming together as Outlook Christian Living.

Over the last 12 months we have welcomed many new faces to each village. As a result, our maintenance and construction team have been kept busy with renovations and updates, as well as regular ongoing maintenance and improvements.

Each of our retirement villages offer beautiful fully-maintained gardens, shared indoor community areas and facilities. Together with comfortable well-designed units and friendly neighbours, our villages are very attractive places to live. This is evidenced by the high number of enquiries we receive from family and friends of current village residents.



EBENEZER

Reflecting on the past year, I considered the organisation’s Aim & Philosophy, Mission and Values statement. Our “Aim and Mission” states, “We display God’s love by caring for the practical, emotional, spiritual, and social needs of our residents, whilst providing a loving and caring Christian atmosphere where residents’ rights and dignity are respected, and where residents are supported in living life to the full.”

This is displayed by residents to their fellow neighbours and the wider community that work in Ebenezer Village. Many in our community have had to deal with difficult and challenging life situations this year. There is genuine love, support and care from our community for each other. This happens organically and we thank God for his provision.

Congratulations to our social committee and volunteers who work diligently in carefully considering suitable activities and events. One of the highlights this year was our trip to Wonthaggi, welcoming residents from all villages to join.

One of our long-term residents (John Blik) was recently called home to be with the Lord. John had a significant and positive influence in our village in the 22 years that he called Ebenezer village home. He will be sadly missed. We warmly welcomed two new residents in our community and pray that the Lord will bless us with more residents to occupy our other vacant units.

It is a privilege and honour to be part of a warm and caring community at Ebenezer.



OLIVE GARDENS

Our residents at Olive Gardens continue to support one another and enjoy life together. Many new residents have joined the community over the past year, and the mix of cultures and life experiences contributes to a rich neighbourhood.

The Community Hall is a busy hub, hosting meals, birthday celebrations, Bible studies and other events, as well as being a wonderful space available for residents to host their own family and special gatherings.

This year, the Social Committee has organised multiple lunch outings, several BBQs (including one for Australia Day as well as a Biggest BBQ Lunch fundraiser), morning teas and a fashion presentation. Our Social Committee also works closely with representatives from other villages to plan the combined village outings that our residents enjoy so much.

Our Social Committee loves to welcome new volunteers, and we thank each member for their energy and creativity in keeping our Olive Gardens residents connected with one another.

Our gardener Lance continues to keep our grounds looking beautiful, and the maintenance team attends regularly to ensure that all units are kept safe and comfortable.



OUTLOOK GARDENS

Many new residents have been welcomed to our friendly community at Outlook Gardens, and it is encouraging to see them settle in and begin to join in the regular social gatherings.

With a monthly Happy Hour, regular social events and occasional combined village events to join, our residents enjoy active social lives. This year, social events have included films, barbecues and soup nights. Thursday morning coffee also continues to be popular, especially with the kiosk open to purchase traditional Dutch treats and foods. We thank our wonderful volunteers who cheerfully help in the kitchen, as well as those who faithfully keep the kiosk well-stocked and running smoothly.

Regular maintenance is ongoing throughout the village, ensuring that each unit and outdoor area remains safe and comfortable for all. We are also grateful for the many residents who assist with gardening and ensuring that the village is a beautiful environment for residents and visitors alike.

A number of village residents are also regular visitors or volunteers in our aged care home, and it is wonderful to see friendships developing and continuing across both sites.

Outlook Gardens has a beautiful atmosphere of camaraderie and support, with each person contributing something valuable to our shared community.



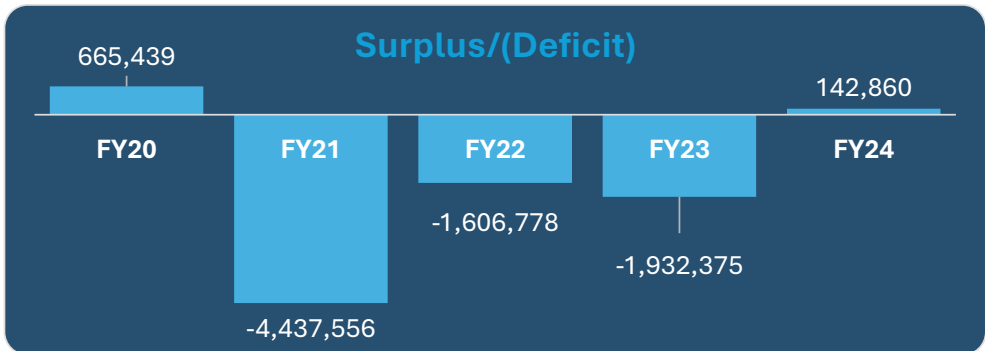
FINANCIAL OVERVIEW



Lachlan Rogers
Financial Controller

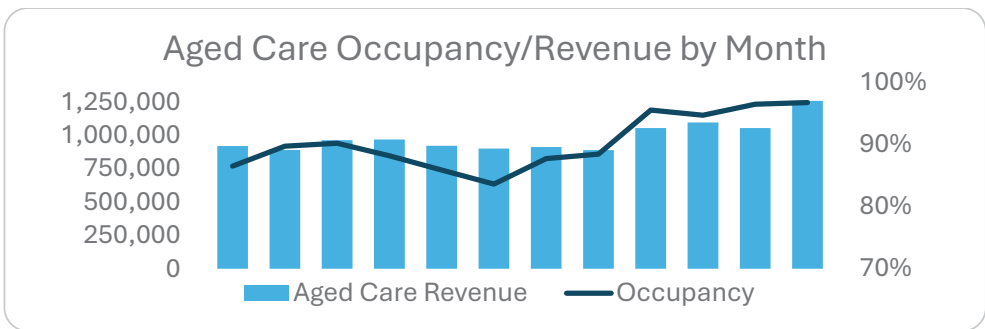
Financial performance improved significantly over the course of the year. For the first time in four years, Outlook Christian Living managed to deliver a surplus from its ordinary activities. Strong results in the latter half of FY24 led to a modest surplus of \$142,860 being achieved compared to a prior year deficit of (\$1,932,375).

Building on the optimism present toward the end of last year, progress was made on several key factors driving the organisation’s financial sustainability.



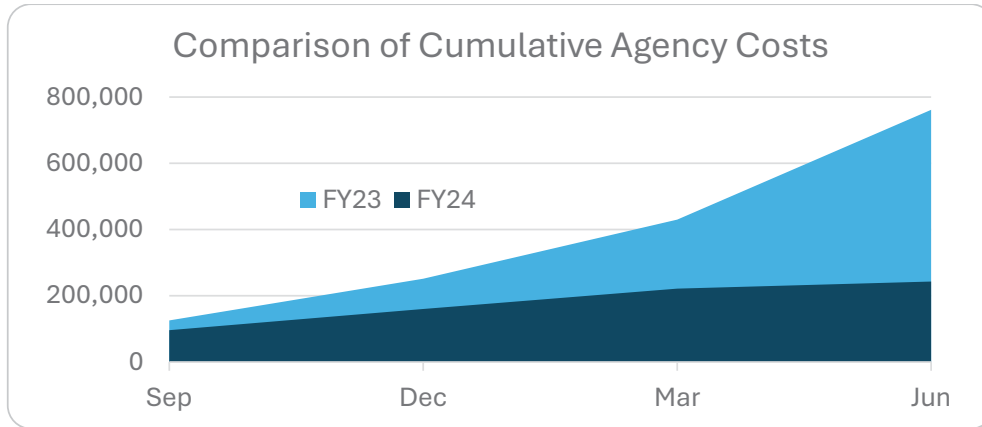
OCCUPANCY

The dedication of staff responsible for ensuring that our aged care rooms were filled with residents in need of care saw average occupancy increase to 90.3% for FY24, up from an average of 76.6% in the previous year. Of particular note was the closing occupancy of 96.7% achieved in June 2024, setting the foundation for a promising FY25. The additional days of care provided to our residents throughout the year contributed to notable increases in aged care funding, accommodation charges and other care revenue for the organisation.



STAFFING

One of the more challenging aspects of the year was the alignment of our staff rosters with resident care needs. An emphasis placed on lessening our reliance on agency hours to fill vacant shifts saw agency expenditure down to less than one-third of the total amount for the prior year. Tighter agency management and a growing number of residents toward year's end enabled more shifts to become available for permanent care staff, with whom our residents are more familiar – a win-win-win accomplishment.



Improved accuracy in classifying care needs also enabled a more methodical approach to be taken in rostering staff care hours. Success in this regard, along with funding improvements, has meant Outlook Christian Living was able to provide significant pay increases to its direct care staff in a broadly cost-neutral manner over the course of FY24.

RETIREMENT VILLAGES

The welcoming of new residents to 20 retirement village units over the past year has seen substantial refurbishment works undertaken across our three locations in preparation for move-in.

Approximately \$1.4m was spent on capital works to improve the quality, functionality and longevity of units and village common areas, following on from a similarly intensive period last year for building, maintenance and construction. Outlook Gardens saw eight retirement village units change hands. At Olive Gardens, six units were turned over to new residents, while at Ebenezer Village a further six units were settled over the year.

Interest in the villages continues to prove robust, with prospective residents keen to send in their applications.

LOOKING AHEAD

With the new financial year now underway, we are encouraged to see good early signs reflected in healthy finances across the organisation. We have a sense of anticipation for the plans God has in store for Outlook Christian Living, and remain committed to exercising good stewardship over that which He places within our charge as we seek to care for our residents into the future.

FINANCIAL RESULTS

Where the money comes from...	FY24	FY23
Aged Care Home	13,464,759	9,745,081
Independent Living Units	1,713,821	1,693,750
Other Income	169,635	96,650
Total Revenue	15,348,215	11,535,481

Where the money goes...	FY24	FY23
Staff Costs and Benefits	9,057,016	7,629,014
Care, Catering and Consumables	1,836,795	1,598,252
Property Expenses	2,805,549	3,081,749
Finance Costs	47,066	170,301
Other Charges	1,458,929	988,540
Total Expenses	15,205,355	13,467,856

Our Assets	FY24	FY23
Cash and Financial Assets	14,221,187	12,359,968
Receivables and Other Assets	366,364	304,928
Property, Plant and Equipment	58,127,839	57,407,237
Total Assets	72,715,390	70,072,133

Our Liabilities	FY24	FY23
Payables and Accruals	668,099	636,304
Provisions for Employee Benefits	1,536,273	1,395,102
Borrowings	0	509,778
Refundable Accommodation Deposits/Bonds	15,243,668	13,608,686
Refundable ILU Licence Fees (Net)	23,399,945	21,997,718
Total Liabilities	40,847,985	38,147,588

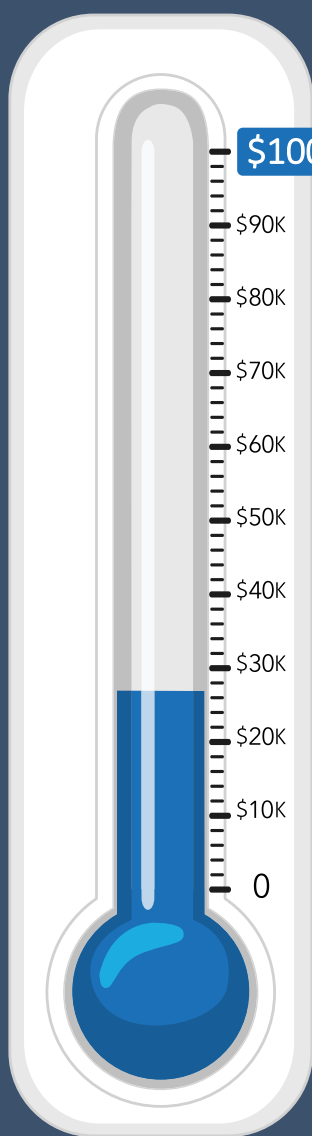
Note: Members will be able to obtain copies of our audited financial statements at the AGM. To obtain a copy prior to the meeting, please email communications@outlookcl.com.au or call 9795 7566.

BEQUESTS/DONATIONS

Since our small beginnings, God has been faithful in providing for our daily needs at Outlook Christian Living. We are grateful to receive government funding and subsidies to cover the majority of the cost of providing daily care in our aged care home. Outlook Christian Living residents also contribute to daily running costs through our fee structure – either through village maintenance fees or aged care fees. We aim to hold these fees as low as possible to keep our villages and aged care home affordable to everyone.

While these provisions are enough to cover our daily running costs, as a not-for-profit organisation we rely on donations and bequests to complete improvement projects.

Would you consider supporting the work and ministry of Outlook Christian Living by making a donation and/or including a gift to Outlook Christian Living in your will? As a registered not-for-profit organisation, any financial gifts are fully tax deductible.



BUY-A-BUS APPEAL

Last year, we invited you to join us in raising funds to purchase a small bus to be used for social outings. This bus will be customised to safely transport people with limited mobility, enabling residents from our aged care home and each retirement village to plan resident outings without reliance on hiring specialised taxis or buses.

After launching our fundraiser last year, we are grateful to have received a generous amount of donations. We knew it was a big target, but we also know that this is a great project! Throughout the year we have been humbled by those who have shared their resources – through direct donations, and also by hosting fundraising events or encouraging others to redirect birthday or other gifts to the bus.

Thus far, we have raised almost a quarter of the \$100,000 target, and we invite you to join us in raising the balance of the funds. If you would like to give a gift towards the purchase and customisation of this bus, please click the 'donate' button on our website (outlookcl.com.au), or call us on 9795 7566.

All gifts towards our bus fundraiser are tax-deductible.

MEMBERSHIP

The Association for Christian Senior Citizens' Homes Inc has a wonderful history of providing loving Christian care to the elderly for over 50 years. Our Association members have the privilege and responsibility of ensuring the continuation of our work, through electing a Board of Directors and being involved in decision-making at our yearly meetings. You are encouraged to join our Association and become an active part of Outlook Christian Living. Membership is open to anyone for a small fee (currently \$10 per person annually) – please contact communications@outlookcl.com.au for further information and/or a membership application form.

Site locations:

Ebenezer

10 Warrandyte Road, Langwarrin 3910

Olive Gardens

35 Olive Road, Eumemmerring 3177

Outlook Gardens

237-253 Outlook Drive, Dandenong North 3175

Outlook Gardens Aged Care Home

504 Police Road, Dandenong North 3175



03 9795 7566 | admin@outlookcl.com.au | outlookcl.com.au
504 Police Road, Dandenong North 3175

