

This Schedule outlines the fees and charges for services delivered under the Support at Home Program. It aims to help you, your families, and representatives understand:

- The available funding levels,
- The range of services offered, and
- The cost per service type.

Prices reflect the current Department of Health and Aged Care pricing framework and are reviewed annually

Support at Home Price List – hourly rate

Care Service	Rate				
	Weekday	Afterhours	Saturday	Sunday	Public Holiday
Nursing Care					
- Registered/Specialist Nurse	\$160	\$224	\$224	\$256	\$288
- Enrolled Nurse	\$140	\$196	\$196	\$224	\$252
- Nursing Assistant	\$110	\$154	\$154	\$176	\$198
Personal Care	\$95	\$133	\$133	\$152	\$178
Social Support and Community Engagement	\$99	\$139	\$139	\$158	\$178
In-home Respite	\$99	\$139	\$139	\$158	\$178
Direct transport (driver and car provided) – per trip					
-Tier 1: 0-10 km		\$18.50			
-Tier 2: 11-30 km		\$37			
-Tier 3: 31-60 km		\$55.50			
-Tier 4: 61-100 km		\$74			
Indirect transport (taxi card)		<i>Per Service - variable</i>			
General housecleaning	\$95	\$133	\$133	\$152	\$171
Shopping assistance	\$95	\$133	\$133	\$152	\$171
Meal preparation	\$97	\$136	\$136	\$155	\$175
Meal delivery	\$15	\$21	\$21	\$24	\$27
Light Gardening	\$95	\$133	\$133	\$152	\$171
Minor home maintenance and repairs	\$103	\$144	\$144	\$165	\$185
Case Management	\$120	-	-	-	-
Restorative Care Management	\$150	-	-	-	-

*30-minute services are charged at 75% of the hourly rate

**Transport charges apply to all services requiring transport e.g., shopping, community access

Care Management Fee (capped at 10% of the value of the funding calculated quarterly)

Support at Home Care Management Fee

Funding Level	Total Quarterly Funding	Care Management Fee
Level 1	\$2,683	\$268
Level 2	\$4,009	\$401
Level 3	\$5,491	\$549
Level 4	\$7,424	\$742
Level 5	\$9,924	\$992
Level 6	\$12,028	\$1,203
Level 7	\$14,537	\$1,454
Level 8	\$19,527	\$1,953

Transitioned Care Management Fee

Funding Level	Total Quarterly Funding	Care Management Fee
Level 1	\$2,078	\$273
Level 2	\$4,762	\$481
Level 3	\$10,365	\$1,046
Level 4	\$15,713	\$1,586

Service Cancellation Fee

48 Hours	No Charge
Less than 48 hours' notice	Full cost of service

Important Information

- Rates do not include GST
- Rates are current as at November 2025
- Fees are subject to change following the annual government pricing review
- You will be notified in advance of any changes
- Allied Health and other therapeutic services are outsourced and charged separately
- All costs, including administration, labour and transport, are built into the price of each service
- For weekend and after-hours services, a 1.5x loading applies
- For Public Holidays, a 2x public holiday loading applies