

This Schedule outlines the fees and charges for services delivered under the Support at Home Program. It aims to help you, your families, and representatives understand:

- The available funding levels,
- The range of services offered, and
- The cost per service type.

Prices reflect the current Department of Health and Aged Care pricing framework and are reviewed annually

Support at Home Funding Levels Overview

Level	Description / Typical Needs
1	Entry-level support – occasional help with domestic tasks and social activities
2	Regular home assistance and some personal care
3	Moderate support for ongoing personal and clinical needs
4	Higher needs requiring coordination of multiple services
5	Complex support – regular nursing or allied health involvement
6	High complexity – frequent case management and clinical oversight
7	Intensive clinical support and multi-disciplinary input
8	Very high complexity – continuous care and monitoring requirements

Transitioning HCP Funding Levels

Level	Description
1	Basic care needs
2	Low-level care needs
3	Intermediate care needs
4	High care needs

Indicative Price Range for Services (per hour)

Service Type	Lowest	Mid-Range	Highest
Specialist Nurse	~\$125	~\$150	~\$179
Registered Nurse	~\$144	~\$160	~\$160
Enrolled Nurse	~\$120	~\$140	~\$163
Nursing Assistant	~\$92	~\$110	~\$143
Case Management	~\$80	~\$120	~\$150
Personal Care	~\$85	~\$100	~\$115
Social Support & Community Engagement	~\$82	~\$99	~\$110
Domestic Assistance	~\$83	~\$95	~\$109
Home Maintenance & Repairs; Gardening	~\$85	~\$103	~\$120

Support at Home Services Cost

Care Service	Time	Rate
Specialist Nurse Advanced clinical care, complex wound management, post-hospital care	Weekday 7am – 6pm	\$160
	Public Holiday	\$288
Registered Nurse Assessments, care planning, medication management	Weekday 7am – 6pm	\$160
	Public Holiday	\$288
Enrolled Nurse Routine health monitoring under RN supervision	Weekday 7am – 6pm	\$140
	Weekday 6pm – 12am	
	Weekday 12am – 7am	
	Saturday 7am – 6pm	\$196
	Sunday 7am – 6pm	\$224
	Public Holiday	\$252

Care Service	Time	Rate
Nursing Assistant Basic clinical assistance under direction	Weekday 7am – 6pm	\$110
	Weekday 6pm – 12am	
	Weekday 12am – 7am	
	Saturday 7am – 6pm	\$154
	Sunday 7am – 6pm	\$176
	Public Holiday	\$198
Case Management Care plan development, review, and service coordination	Weekday 9am – 5pm	\$120
Personal Care Showering, dressing, grooming, mobility support, medication prompting	Weekday 7am – 6pm	\$95
	Saturday 7am – 6pm	\$133
	Sunday 7am – 6pm	\$152
	Public Holiday	\$171
Social Support & Community Engagement Companionship, outings, community participation, shopping	Weekday 7am – 6pm	\$99
	Public Holiday	\$178
In-home Respite Relief for primary carers while ensuring client comfort and safety	Weekday 7am – 6pm	\$99
	Public Holiday	\$178
Domestic Assistance General cleaning, laundry, ironing	Weekday 7am – 6pm	\$95
	Public Holiday	\$171
Meal Preparation Help to plan, prepare and cook meals safely at home – promoting independence, nutrition, and wellbeing <i>Groceries and food ingredients are not included in the service fee</i>	Weekday 7am – 6pm	\$97

Care Service	Time	Rate
Gardening Lawn mowing, weeding, light pruning	Weekday 7am – 6pm	\$95
Home Maintenance & Repairs Minor home repairs, smoke alarm checks, safety improvements	Weekday 7am – 6pm	\$103
Care Management Fee Applied to all funded services under the Support at Home program. The fee supports the cost of clinical oversight, case coordination, and reporting requirements	Ongoing	10%

Important Information

- Rates do not include GST
- Rates are current at November 2025
- Fees are subject to change following the annual government pricing review
- You will be notified in advance of any changes
- Allied Health services are outsourced and charged separately
- All costs, including administration, labour and transport, are built into the price of each service
- For weekend and after-hours services, a 1.5x loading applies
- For Public Holidays, a 2x public holiday loading applies